FAQ

What is "City Quest"?

City Quest is an outdoor activity which is played with smartphones. Competition, excitement, easy and fun - these are just some of the words customers use to describe their experience. A bit like a treasure hunt, a bit like an orientation game and something totally new!

What is the target audience?

City Quest will be suitable for individual teams and any kind of parties (bachelor parties, birthdays, holidays, corporate parties etc.) or will just cheer up the evening for a small company.

How does the quest start?

1. You buy the game. 2. When you are ready to play you arrive at the starting point and activate an email you received from City Quest. 3. In the email you will find activation code for the game and initialization link. 4. Click on the initialization link. 5. Enter the game activation code in the app. 6. Enter your player name. 7. Enter your team name. 8. Start the game.

What is necessary to complete the quest?

Smartphone with internet connection. You must activate the "GPS" or "Location" option on your smartphone. In case of battery discharge you need to provide a power bank.

What to do if the battery dies?

If during the game you suddenly discharge your phone (or any other mobile device from which you play), you can just log in to the quest from another device and continue a game from where you stopped.

For this you only need to go to your email and continue the game by clicking on the initialization link previously sended on your mail.

What to do if I cannot solve the puzzle?

If you can't solve a puzzle, use hints next to the task. Depending on a riddle the number of hints can change.

What happens if I'm lost or I'm stuck in a task?

If you used all the hints and still don't know the correct answer, you can use the "skip" button, which is located in the bottom right corner.

How long will it take to do the city quest?

The game is designed for one hour. Passing time is different in each case as everything depends on the speed of solving the puzzles, and how quick you can find certain locations.